# P2 PARKING

"We can help prevent where possible and react when necessary"

#### Parking Enforcement and Management Services

T. 0845 556 0789E. sales@p4parking.co.ukW: www.p4parking.co.uk



### About us

P4Parking's head office is based in the heart of London. The company has over 18 years experience to support ever increasing demand for parking. P4Parking is a parking enforcement company dedicated to provide parking solutions to sites and managing agencies nationwide. We work with private Landowners, Management Agencies, Housing associations and Councils in dealing with abuse of parking on their land. P4Parking provide support in parking matters via the use of a second to none front-line and back office system, using our bespoke applications to validate everyday parking activities. It is very important to understand that P4Parking has a professional and continuous development scheme to maintain, promote, improve and evolve their working environment. One of the principle and ground-breaking features of P4Parking is the willingness to embrace technology and to this end we have an IT application development team whose purpose is to promote this in a positive manner to the client and customers via the PCOM (Parking Control Management Database). This database contains information which can be retrieved at anytime, anywhere and without third party intervention. Information can be updated by the database authorized personnel and by the client alike. This management solution allows for the complete storage and retrieval of data from the start of an enforcement scheme regardless of time.

### Goals and Objectives

The goals and objectives is to provide a comprehensive parking management service for the client. A comprehensive management service which will relieve our customers of the responsibility of day to day management of parking issues on their respective estates.

We would visit your sites, supply and fix warning notices around the locations, following the constraints of signs to be displayed in such manner that any vehicle which offends will be able to see a sign from the point of the offence.

These signs clearly state that the area is for authorized vehicles and that any vehicle parked on the premises without the correct authorization, will be liable to be issued with a parking charge notice.

We can design and supply standard permits to be issued to each legitimate vehicle user or space occupier and visitor permits. The permits can be used and controlled via permit issue numbers, which can also be associated with our database for additional control.

All sites would be added to our database (if not existing already). Location are visited by patrol officers Monday to Sunday, 365 days a year. Patrol officers visit the locations on rotation throughout the day and night depends upon type of location and need. Should a specific need arise, additional rearranged visits can be made at any time, by arrangement with the manager or customer service officer.

Should any unauthorised vehicle be found on the location, it will be ticketed, thus avoiding anyone connected with the managing officer becoming involved in any issues.





- Account manager who will be your main point of contact and who will oversee your site activities and ensure your needs are being met.
- ✓ Standard adhesive parking permits to distribute them to your residents.
- Complaints Officer who is responsible for the timely resolution of the complaint.
- ✓ Standard signage installation and regular maintenance to keep the signage looking at its best.
- ✓ If someone has left an abandoned vehicle on your private land, we will assist you in the removal of this to avoid any consequences that may occur as a result of the abandoned vehicle being there.
- A patrol officer who will conduct random patrols on a daily basis and issue parking charge notices for any contravening vehicle or assist in discouraging unauthorized parking.
- Control room where P4Parking operators and managers manage daily operations and where they can be contacted by phone at 0845 556 0789 from Monday to Thursday between 9:30 and 15:00 and Friday between 9:30 and 13:00.

# STANDARD SERVICE PACKAGE

PARKING

#### FREE OF CHARGE

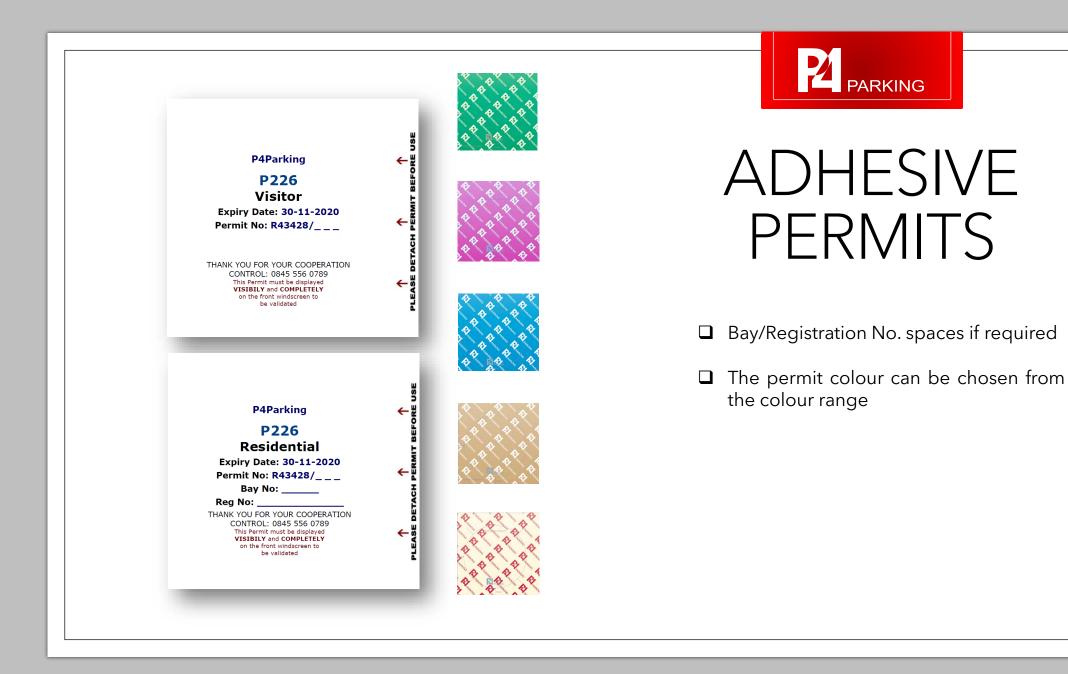
THIS SERVICE IS FREE OF CHARGE TO ALL OF OUR CLIENTS. PLEASE CONTACT OUR CONTROL ROOM ON 0845 556 0789 IF YOU REQUIRE FURTHER INFORMATION.

## STANDARD SIGNAGE











Visit the Android Store and download ZatMobile App. We will register you for the app and provide you with an username and password.

Enter the registration number and **take photographs** of the parked car in its unauthorized position. We will provide you with a step-by-step training and example of images.

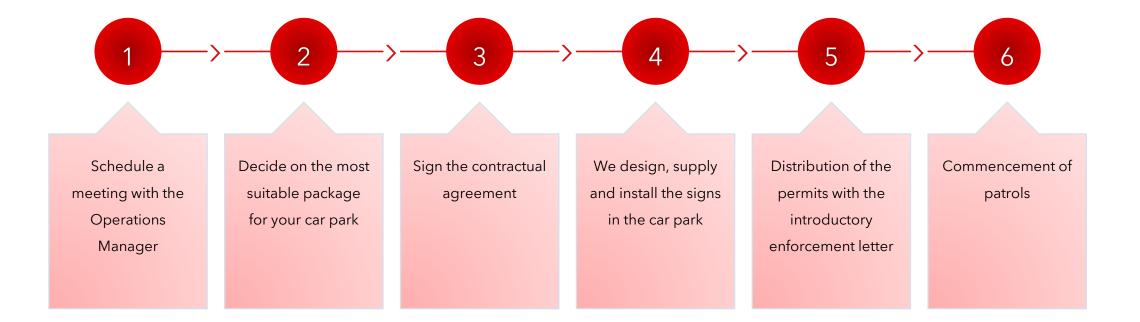
Upload the photographic evidence with the enforcement parking details and we will process the Parking Charge Notice.



#### ISSUE YOUR OWN PARKING TICKETS WITH OUR SELF-TICKETING APP

P4Parking offers self-ticketing for those clients wishing to manage their car parks themselves, and you can be in complete control of your car parking spaces. Our smart-phone app enables you to issue your own parking tickets to unauthorised or offending vehicles on your development. Once you have signed-up with our self-ticketing service we will then provide you with training.

#### 6 steps to set up your site





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